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Attorney Docket No.: E4337 UNITED STATES PATENT AND TRADEMARK OFFICE

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Commissioner for Patents P.O. Box 1450 Alexandria, Virginia 22313-1450

Dear Sirs:

Persona Software, Inc., owner of the entire right, title and interest in following-identified applications hereby revoke all previous powers of attorney in connection with the following identified applications.

Persona Software, Inc., owner of the entire right, title and interest in following-identified applications hereby appoint the practitioners associated with the Customer Number: 53897 in connection with the following - identified applications.

Please change the correspondence address for the following - identified applications to the address associated with Customer Number: 53897.

The Commissioner is hereby authorized to charge the requisite fees in connection with this request to Deposit Account No. 04-1679.

Respectfully submitte

Persona Software, Inc.

Douglas S. Miller Vice Product & CFO

DUANE MORRIS LLP 101 West Broadway, Suite 900 San Diego, CA 92101 (O) 619.744.2240 (F) 619.744.2201

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I hereby certify that this correspondence (and anything referred to as being transmitted herewith) is being faxed to the United States Patent and Trademark Office on the date shown below.

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Attorney Docket No.: E4337

Application No.	Patent No.
09/921,855	
60/417,671	
10/678,478	
09/919,457	
09/915,016	
09/872,821	
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10/317,035	
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